BACHELOR OF BUSINESS ADMINISTRATION (BBA)

OEC: TOURISM AND TRAVEL MANAGEMENT

Course Title: Tourism And Travel Management	Course Code: 21BBAOEMN
Total Contact Hours: 42 Hours	Course Credits: 03
Internal Assessment Marks: 40	Duration Of See: 03 Hours
Semester End Examination Marks: 60	•

COURSE OUTCOMES (CO'S):

At the end of the course, students will be able to:

- Students would be able to explain the basic concepts of tourism and travelmanagement.
- Students would gain understanding & structure of tourism and travel industry.
- Students would explain various types of tourism resources of India.
- Students would explain the functioning of travel agency and tour operation business.

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UNIT	DESCRIPTION	HOURS
1	OVERVIEW OF TOURISM INDUSTRY	
	Meaning, nature and evolution of tourism; classification of tourists; major	
	motivators and deterrents to tourism; structure and components of tourism	
	industry; emerging areas of tourism; Natural and man-made tourism resources of	(9 Hrs)
	India; socio-cultural tourism resources of India.	
2	TRAVEL AGENCY AND TOUR OPERATION BUSINESS	
	History, growth and present status of Travel agency; Definition& Functions of	
	Travel agency and Tour operator; Organizational Structure of travel agency/tour	(9 Hrs)
	operator; Procedure to become a travel agent or Tour operator;	

	TOUR PLANNING AND PRICING CONSIDERATIONS	
3	Meaning of itinerary, factors to be considered while preparing itinerary. Meaning	(8 Hrs)
	of tour package; components, types, advantages and dis-advantages of tour	
	packages. Pricing and distribution strategies of tour packages.	
	MARKETING OF TOURISM PRODUCTS	
	Measuring and forecasting tourism demand; tourism products – definition,	
4	characteristics and types of tourism products; tourism marketing mix; segmenting.	(8 Hrs)
5	MARKETING OF TOURISM SERVICES	(8 Hrs)
	Targeting and positioning of tourism services; promotion of tourism products and	
	services.	

Date Chairperson **Course Coordinator**

Subject Committee